



Pelindo Eliminates Guidance Service Fines

Admin -- 20 May 2022

Jakarta, 13 January 2022 – As a form of improving port services for service users, PT Pelabuhan Indonesia (Persero) / Pelindo has taken a policy to abolish the provision of fines for pilotage services throughout the Pelindo Regional area. The abolition of the provision for fines on the pilotage service is effective as of January 1, 2022 at 00:00.

"This policy is a manifestation of the implementation of the ship service operating system which has a positive impact on the monitoring of all services and to support the smooth and efficient operation of services," said Pelindo Managing Director Putut Sri Muljanto.

The abolition of the fine provision includes, among others, the time limit for submitting requests for pilotage services such as ship arrival, departure, separate movement, and cancellation or change as well as ship movement services. This policy is part of an effort to improve services to Pelindo service users after the

merger.

"We hope to be able to encourage the acceleration of post-integration transformation, so that it can create hinterland connectivity development, integrated shipping networks, and can improve the performance and efficiency of port services, among others through standardization of service operation patterns at ports," said Putut.

The standardization of service services at the port is the main program carried out by Pelindo after the merger so that service users can more easily access services, including pilot services, the mechanism for loading and unloading goods, until goods leave the port terminal. This standardization is expected to have an impact on the gradual reduction of logistics costs.