



63 Pelindo Passenger Terminals Ready for Nataru 2024/2025

Admin -- 06 December 2024

Jakarta, 6 December 2024 - Entering the Christmas and New Year (Nataru) 2024/2025 period, PT Pelabuhan Indonesia (Persero) or Pelindo ensures the readiness of passenger and ro-ro terminal facilities and infrastructure. A total of 63 passenger and ro-ro terminals managed by the company throughout Indonesia are confirmed to be ready to serve passengers.

‘A number of facilities that are confirmed to be ready include passenger waiting rooms, toilets, lactation rooms, health rooms, musala, autogate, information centres, check-in counters to operational officers equipped with CCTV and dock areas for docking passenger ships to ensure comfort and safety for passengers,’ said Group Head of Corporate Secretariat, Ardhya Wahyu Basuki.

Pelindo also synergises with port stakeholders in terms of the Nataru Transport Post 2024/2025. Pelindo together with the Kesyahbandaran and Port Authority Office (KSOP), Port Health Office (KKP), Port Security Implementation Unit (KPPP) and other Government Agencies around the port monitor and control the flow of passengers, including in checking passenger travel requirements and providing information facilities to passengers.

In addition, Pelindo has carried out heavy and light renovations at several passenger terminals such as Makassar, Selat Panjang, Gunung Sitoli, Sei Kolak Kijang - Tg Pinang, Biak, Bitung, Bima, Samarinda and Waingapu so that they can serve passengers better supported by more facilities.

General Manager of Pelindo Regional 4 Makassar, Iwan Sjarifuddin said a number of improvements and facility arrangements have been made at the Makassar Passenger Terminal. The addition of a 180.71 m² waiting room on the 1st floor of terminal 1, renovation of toilets and prayer rooms and the creation of a 385 m² Temporary Waiting Room (RTS) on the 1st floor of terminal 2 for transit passengers whose ships are not connected to connecting ships.

Following up on the direction of the Ministry of SOEs in ensuring that passengers remain comfortable, safe and smooth during the Nataru 2024/2025 period, Pelindo provides additional facilities in the event of a surge in the number of passengers such as tents and chairs for additional waiting rooms equipped with portable toilets, additional check-in counters, increased inspection of passenger luggage to additional security officers.

‘In accordance with the theme of Nataru 2024/2025 Holiday Seru Nataru transport, Pelindo is committed to providing the best service during this period. Good coordination with various parties including port stakeholders continues to be established for the safety and comfort of service users,’ concluded Ardhya.