



Preparing for Eid al-Fitr 2024 Homecoming and Reverse Flow Services, SPJM Ensures Service Reliability in All Lines

Admin -- 25 March 2024

Makassar, March 24, 2024 -Subholding Pelindo Jasa Maritim (SPJM), part of the Pelindo Group, is committed to supporting and succeeding the implementation of logistics services during Ramadan, the homecoming flow of Eid al-Fitr 2024. By ensuring marine services, equipment and utility services at the port, SPJM optimizes various sides of the readiness that continues to be optimized.

SPJM Corporate Secretary, Tubagus Patrick Tribudi Utama Iskandar, said, "In the framework of Ramadan and Eid al-Fitr 2024, SPJM is ready to provide its best services for marine services, equipment, and port utility services."

"To maintain the smooth flow of ships carrying passengers and goods, our ranks throughout Indonesia always coordinate with all stakeholders at the port to support scouting services whose role is to lean and assist ships to depart from the dock," continued Patrick.

For marine services, the readiness of the pilot boat and the crew who will operate the ship has always been reminded to maintain the safety of the ship and themselves by paying attention to aspects of Occupational and Environmental Health and Safety (K3L).

The stewards on duty at all times are equipped with PPE (personal protective equipment) and have conducted health checks and maintained physical condition (fit to work) periodically to ensure excellent service.

Similarly, operational officers of the equipment and utility segment services are also intensely sensitized on the importance of OHS in operational activities. While the Board of Directors and management routinely conduct management walkthroughs to ensure all aspects of operational readiness are maintained.

Patrick also expressed support for the digitalization of marine services with the presence of the Phinnisi application which continues to be upgraded.

"Phinnisi is a ship service operating system platform developed by Pelindo, which is End-To-End, provides fully integrated features as Order Management, Front-End and Back-End in the Ship Service process, and supports the fulfillment of the Order-To-Cash and Record-To-Report cycles in one platform," Patrick said.

The marine services provided by SPJM are ship guiding and delaying. This is very significant especially during the period before the holidays and holidays such as Ramadan and Eid al-Fitr, where the number of passengers and goods that correlate with the number of ship flows also increases. Thus SPJM has anticipated the readiness of services for these ships throughout Pelindo's management.

Patrick said, "The pilot and tugboats for services operated by SPJM's subsidiaries, PT Jasa Armada Indonesia Tbk. and PT Pelindo Marine Service, are all routinely checked for readiness, including the availability of critical spare parts in the event of technical problems that can be quickly resolved."

While from an external perspective, the Company's concern is weather monitoring by paying attention to information from BMKG so that it can be anticipated early. Including coordination related to the potential for extreme weather, where SPJM routinely coordinates with BMKG and related agencies to mitigate the risks.

In the equipment service stream, Patrick said that SPJM's readiness has been maximized, especially in maintaining the readiness of equipment at the port in supporting the loading and unloading of goods. Similarly, the readiness of port utility services provided by SPJM group through its subsidiaries.

To ensure the readiness of equipment at the port, 3 SPJM subsidiaries, namely PT Equiport Inti Indonesia (EII) and PT Jasa Peralatan Pelabuhan Indonesia (JPPI), and PT Berkah Industri Mesin Angkat (BIMA) are always on standby to maintain equipment availability so that equipment readiness is also higher, Patrick explained. Meanwhile, utility services in the form of electricity and water have also been prepared by 2 other SPJM subsidiaries, namely PT Lamong Energi Indonesia (LEGI) and PT Energi Pelabuhan Indonesia (EPI).

"Management hopes that with the optimization of services both in terms of officers and the entire operational fleet, and supported by intense coordination with all relevant stakeholders, port services will run smoothly without obstacles," Patrick said.