



## Record Performance, Pelindo Regional 4 Posts Growth Above 100%

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MAKASSAR, February 11, 2024 - PT Pelabuhan Indonesia (Persero) Regional 4 recorded a brilliant performance by successfully posting a growth in the flow of passengers, ships and goods averaging above 100% throughout 2023 compared to the previous year.

This state-owned company, which focuses on the port service business, recorded an increase in performance last year by always trying to improve existing services, one of which is through business process standardization and digitalization transformation.

"From the available data, throughout 2023 we managed to realize a ship flow performance that grew by 110.65%, amounting to 437,332,884 GT compared to the previous year, namely 395,234,436 GT (Gross Tonnage, a measure that indicates the size of the ship's volume) in 2022," explained Enriany Muis, Regional Head 4 Pelindo who also added that the increase was also in the realization of goods flow and passenger flow with growth also averaging above 100% during 2023.

In the amount of goods flow, Pelindo Regional 4, which oversees 22 branch ports in Eastern Indonesia, recorded a growth of 137.50%, from 31,363,790 tons/m3 to 43,124,530 tons/m3 for last year's realization.

As for the passenger flow, according to Enriany, it also recorded a growth of 115.75%. "Where the number of passenger flows in 2022 was 5,796,957 people, to 6,709,980 people realized last year," he said.

The digitalization transformation carried out by Pelindo is one of the reasons why this port SOE often reaps performance growth in almost every year.

There are PHINNISI, TONUS, PITOS-M, and PITOS-R, 4 (four) applications used by Pelindo, especially in Regional 4, to boost performance growth. PHINNISI, is an application for ship service activities. Starting from application, planning, operation, billing, reporting, integration to Inaportnet. This application made by Pelindo has been installed in Regional 4 Makassar, Regional 4 Samarinda, Regional 4 Kendari, Regional 4 Pantoloan, Regional 4 Bitung, Regional 4 Ambon, Regional 4 Merauke, and Regional 4 Sorong.

Then TONUS is an application for container terminal activities, starting from application, planning, operation, and reporting. This application has been installed at Makassar Container Terminal (TPM), which is now called TPK New Makassar Terminal 1 and Ambon Container Terminal.

Then PTOS-M, which is an application for conventional goods and container service activities, starting from application, planning, operation, reporting, and has been installed in Regional 4 Makassar, Regional 4 Bitung, Regional 4 Balikpapan, Regional 4 Tarakan, Regional 4 Pantoloan, Regional 4 Sorong, Regional 4 Jayapura, and in Regional 4 Gorontalo.

PTOS-R is the implementation of the system on Roro and passenger ship services which are currently installed at the Port of Makassar, Balikpapan and Sorong Ports, and will next follow the Port of Ambon, Nunukan and Samarinda Port.

Now, continued Regional Head 4 Pelindo, all activities at the ports managed in Regional 4 can be monitored at any time for 24/7 or 24 hours 7 days from a control room located on the 3rd floor of the Makassar New Port (MNP) office which is now called TPK New Makassar Terminal 2.

"From the control room, all port activities in Regional 4 can be monitored through the four applications. So everything is now completely digital. Ship and goods owners can also monitor the movement of their goods and ships through the four applications anywhere and anytime, without having to visit the Pelindo office," Enriany concluded.

Division Head of Operations of Pelindo Regional 4, Yusida M. Palesang added, that through the application used by Pelindo, especially in Regional 4, it can also cut port stay and cargo stay.

"With faster service, the impact is that more ships are also docking at Pelindo-managed ports in Regional 4," Yusida added.

The impact is certainly also felt by all people in South Sulawesi, Eastern Indonesia, and throughout Indonesia in general, through the fast and smooth distribution of goods so that all community needs are well met.