



## ?Pelindo Mentions Container Terminal Services Returning to Normal

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Surabaya (05/09) - Terminal operator company PT Pelindo Terminal Petikemas (SPTP) said that container services in all terminal areas managed by the company have gradually normalized since Saturday, September 2, 2023. Previously, on September 1, 2023, SPTP encountered system problems in all lines of the company's services. Both systems are used for operational activities, customer service, and even the company's administrative needs. Now, the entire system is running normally and services to customers can be carried out as before.

PT Pelindo Terminal Petikemas VP Corporate Communication Suryo Khasabu said that the system has been gradually restored since the beginning of the problem. In fact, to continue serving customers, the company runs operational activities manually. As a result, service activities for service users can still be carried out properly and smoothly in accordance with good corporate governance.

"We apologize for the problems that have occurred since September 1, 2023. From a number of improvement efforts, container services at all terminals have been running properly starting Monday (04/09).

We also thank all customers who have given full trust to us so that operational activities in the container terminal can continue to run well," said Suryo, Monday (04/09).