



Pelindo Serves 209 Thousand Passengers During the Eid al-Adha 2023 Holiday

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Jakarta, 4 July 2023 - PT Pelabuhan Indonesia (Persero) or Pelindo recorded 209,291 passengers using the passenger terminal during the 2023 Eid al-Adha holiday, namely from 24 June to 2 July 2023.

Based on traffic data, the five passenger terminals with the most traffic were Tanjung Pinang with 69,702 people, Tanjung Perak 43,765 people, Tanjung Balai Karimun 42,217 people, Makassar 28,695 people, and Parepare 24,912 people.

"Last week's Eid al-Adha holiday had an impact on increasing traffic at the passenger terminal managed by Pelindo. We ensure continuous improvement of facilities and service improvements to provide comfort and safety for passengers," said Ali Mulyono, Group Head of the Pelindo Corporate Secretariat.

A number of improvements and arrangement of facilities have been carried out at Pelindo's Passenger Terminal, for example at Parepare Port. Seating in the waiting room has been added from the previous 60 sets to 185 sets or 740 seats. In addition, a total of 15 toilet cubicles and 8 urinal units have been repaired. Customer care officers in the information room are also ready to help passengers in need.

"To ensure that passengers remain safe, comfortable, healthy and smooth during the 2023 Eid al-Adha homecoming, Pelindo is working with relevant stakeholders in preparing services at the Passenger Terminal, including KSOP, Port Police, and Shipping Parties." Muh said. Sardi, GM Pelindo Regional 4 Parepare.

The better service has been felt by passengers who also give appreciation and hope that the service can be maintained and improved. "The passenger terminal service is good," said Awan Samudra, from Parepare, "Keep maintaining cleanliness and order," ordered M Riyad T, from Parepare.

Meanwhile, other passenger terminals in Eastern Indonesia also received appreciation, "Passenger service is quite good, due to adequate facilities and the way of service is quite friendly," said Adhy Busyairi, a passenger from Bima. "Until now, the service has been very good and I am very satisfied, my hope is that in the future I can still serve passengers optimally," added Dwi Nurdinahitri Ningsih, a passenger from Gilimas.

"For us, the comfort and safety of passengers is the main thing, including the cleanliness of the toilets, the comfort of the waiting room, the availability of prayer rooms, the health service room, and security personnel. We are happy to receive suggestions and input so that Pelindo's passenger terminal services will be even better going forward," concluded Ali Mulyono.