



Improving Services For Service Users, Pelindo Jasa Maritim Continue Marine Standarization

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MAKASSAR, 11 June 2023 - PT Pelindo Jasa Maritim, Subholding of Pelindo is carrying out marine standardization for 37 ports with priority targets for 2023 at 7 ports.

The Pelindo Jasa Maritim Subholding (SPJM), part of the Pelindo Group, has made various efforts to improve performance that can be directly felt by service users. Marine standardization is SPJM's commitment to support MEPS Operational Standardization for excellent service, especially in the Marine sector. This is the company's initiative to become better internally, especially in the Marine sector at 37 ports. For 2023, gradually, the branches that are the main priority for implementing marine standardization this year are Belawan, Tanjung Priok, Makassar, Balikpapan, Ambon and Sorong.

Tubagus Patrick Tribudi Utama Iskandar, Corporate Secretary of SPJM said, "Service is the company's priority. The important things that become the highlights in this standardization are the development of ship crewing capacity because their role is very significant in supporting services to service users." Assistant Operation Manager of Serasi Shipping Indonesia, Ade Oktavian Gunadi, who is active in Bontang, East Kalimantan, said, "Pelindo Jasa Maritim provides very good service, from us there are no complaints in piloting, no delays, and we appreciate that."

The company has made a series of efforts to increase the competency of the ship's crew at the Makassar, Tanjung Perak and Balikpapan Branches. Gradually it will be in the Ambon, Sorong and Tanjung Priok Branches. Patrick added, "Apart from pushing to achieve the 2023 target, the company always tries to ensure the level of service that customers receive is in the best conditions by ensuring that all facilities and infrastructure within the scope of the SPJM Group are in a ready condition to support all port activities managed by Pelindo throughout Indonesia."

In addition to the HR side of the ship's crew, SPJM also carries out Pelindo's directives as Holding to place Safety and Health aspects and without compromise.

"Basic HSSE Marine is material for fulfilling HSE at SPJM," said Patrick. The introduction and socialization of the job desk and the extent to which the crew's awareness of ship safety is boosted through routine drills. In addition, the workshop also presents and re-socializes the implementation of safety and security practices in ship delay services.

"So that awareness of K3 is ingrained and becomes the breath of every crew member in carrying out their duties. Families certainly really want their loved ones to go home safely, that's what we want to fulfill in this company," Patrick continued. In line with this, Ade Oktavian said, "We are grateful that Pelindo Jasa Maritim has worked very well and always pays attention to safety and security. We hope that SPJM will continue to maintain its services, and always prioritize service safety."