



Pelindo: Towards a New Human Development Paradigm

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10 May 2023 - The award-winning HR Tech Festival Asia returned in Singapore from 10-11 May 2023 at Suntec Convention Center. As the Asia's largest showcase of HR technology and solutions, PT Pelindo took part in sharing the importance of Human Development in ASEAN along with other HR practitioners from different ASEAN countries.

Ihsanuddin Usman, CHRO of Pelindo, joined as one of the panelist in the discussion on how HR needs to redefine the profession and shift into the new paradigm of Human Development. Sharing the stage with him are Alvin Goh (Singapore HR Institute Director), Yen Pereira (HR Director for CARE International in Timor Leste), moderated by Shree Morgan (AHDO Council Member).

Ihsanuddin said that one of the challenges in Human Development is critical shortage of talent

and skills along with the diversity of cultures. Thus, investing in people becomes very important driver to company's productivity and sustainability.

PT Pelindo continues to provide equal access to learning platform and fair opportunities to develop self-worth for all employee. The company commits to foster a diverse and inclusive environment across entities in Pelindo Group, especially during merger transition period. As a result, Pelindo Employee Net Promotor (ENP) score of 2022 reached 55%, which 20% higher than average.

Pelindo believes that developing the people will eventually ensure service excellence and business continuity for Indonesia logistics.